IN THE UNITED STATES PATENT AND TRADEMARK OFFICE (MBHB Case No. 01-301) re Application of: Alastair Hugh Chisolm, et al. ) Examiner: Singh, Noel K. Serial No.: 09/691,649 Group Art Unit: 2153 Filed: October 17, 2000 Network Management Apparatus) For: RECEIVED and Method for Identifying Causal) Events on a Network FEB 1 3 2004 Technology Center 2100 Commissioner for Patents P.O. Box 1450

Alexandria, VA 22313-1450

## **RESPONSE TO OFFICE ACTION**

Dear Sir:

Applicants submit the following amendments and remarks in response to the Office Action mailed September 8, 2003. Applicants submit herewith a petition for extension of time, and the requisite fee of \$420.00.

AMENDMENTS TO THE CLAIMS are reflected in the listing of the claims, which begins on page 2.

**REMARKS** related to the amendments begin on page 8.